

October 10, 2024

**Re: DentaQuest Texas Medicaid Network**

Dear Provider(s),

Please be advised that effective on October 15, 2024, DentaQuest USA Insurance Company, Inc. ("DentaQuest") will be limiting the number of additional General and Pediatric Dentists in its Texas Medicaid network in the following counties:

- **Dallas Service Area:** Collin, Dallas, Ellis, Hunt, Kaufman, Navarro, Rockwall
- **Fort Worth Service Area:** Denton, Hood, Johnson, Parker, Tarrant, Wise
- **Harris Service Area:** Austin, Fort Bend, Galveston, Harris, Matagorda, Waller, Wharton
- **Jefferson Service Area:** Chambers, Hardin, Jasper, Jefferson, Liberty, Newton, Orange, Polk, San Jacinto, Tyler, Walker
- **Bexar Service Area:** Atascosa, Bandera, Bexar, Comal, Guadalupe, Kendall, Medina, Wilson
- **Travis Service Area:** Bastrop, Burnet, Caldwell, Fayette, Hays, Lee, Travis, Williamson
- **Hidalgo Service Area:** Cameron, Duval, Hidalgo, Jim Hogg, Maverick, McMullen, Starr, Webb, Willacy, Zapata
- **Nueces Service Area:** Aransas, Bee, Brooks, Calhoun, Goliad, Jim Wells, Karnes, Kenedy, Kleberg, Live Oak, Nueces, Refugio, San Patricio, Victoria
- **El Paso Service Area:** El Paso

In the counties listed above, DentaQuest presently has an adequate network of General and Pediatric Dentists to meet the dental care needs of our Medicaid Members. Accordingly, DentaQuest will accept additional Medicaid network applications from General and Pediatric Dentists only on an as-needed basis, as determined by DentaQuest. In particular, in the above-listed counties:

1. Additional General & Pediatric Dentists may be added to an already-participating provider's Medicaid roster only if they are replacing a dentist who has left the practice within the past 30 calendar days.
2. DentaQuest will not accept Medicaid network applications from new providers or provider groups unless there is an identified network need, as determined by DentaQuest.
3. DentaQuest will continue to accept and process routine business updates from already-participating providers, specifically, practice relocations, practice name changes, and changes in ownership/control/TIN. However, already-participating providers may not add new and additional locations in the counties above, unless there is an identified Medicaid network deficiency, as determined by DentaQuest.

DentaQuest will continue to monitor access and network adequacy in these areas to ensure the needs of Texas Medicaid members continue to be met.

Please note that these network limitations apply only to General and Pediatric Dentists. DentaQuest will continue to accept and process Medicaid network applications from other specialists in ordinary course. Further, these limitations apply only to DentaQuest's Texas Medicaid provider network. At this time, we are not limiting new provider participation in our Texas CHIP, Medicare Advantage, or commercial networks, or our networks servicing Texas health plans.

If you have any questions or need assistance, please contact your Provider Engagement Representative. We look forward to continuing to partner with you to serve the Texas members in your community.

Sincerely,